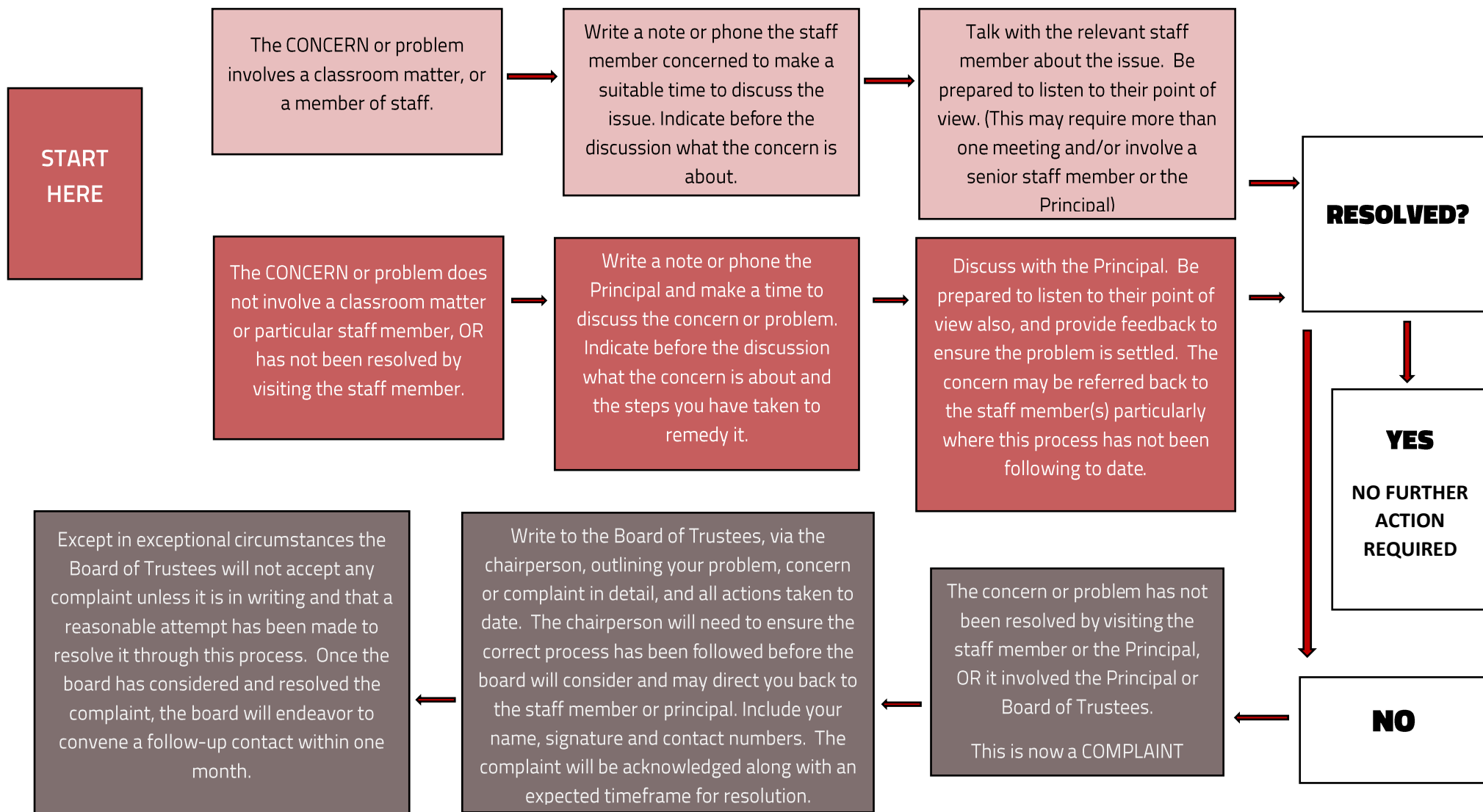


NAYLAND COLLEGE CONCERNS & COMPLAINTS PROCEDURE

Nayland College is a community based school and we believe in an open, transparent process for concerns and complaints conducted in good faith. The flowchart below outlines the process for bringing a concern to the staff and board at Nayland College. We encourage you to follow each step to reach a resolution.



Any staff discipline procedures enacted will be in accordance with the appropriate Collective Agreement. Before enacting such procedures, advice will be sought from NZSTA.